



## **FR597G Ortho-Biotic™ II Recliner with Wooden Arm Caps**



## **FR597P Ortho-Biotic™ II Recliner with Fully Upholstered Arms**



**FR597G Model Shown**

# **Assembly and Operating Instructions**

**IMPORTANT: READ THIS MANUAL BEFORE OPERATING YOUR LUMEX FR597  
Ortho-Biotic II Recliner.**

**SAVE THIS MANUAL FOR FUTURE USE.**

**THE MOST CURRENT VERSION OF THIS MANUAL CAN BE FOUND ONLINE AT  
[www.grahamfield.com](http://www.grahamfield.com).**

**\* This product is not made with natural rubber latex.**

# CONTENTS

INTRODUCTION .....	3
INTENDED USE .....	3
IMPORTANT SAFETY PRECAUTIONS—READ BEFORE USE .....	3
WARNINGS .....	3
UNPACKING AND ASSEMBLY .....	5
PACKAGING .....	5
UNPACKING THE RECLINER .....	5
LUMEX FR597 ORTHO-BIOTIC II RECLINER DESCRIPTION AND FEATURES .....	6
OPERATION .....	7
TENTE® CASTERS .....	7
RECLINER OPERATION .....	7
LEGREST OPERATION .....	8
EXTENDING LEGREST .....	8
RETURNING LEGREST TO STORED POSITION .....	8
RECLINE OPERATION .....	8
RECLINING BY PATIENT .....	8
RETURNING TO UPRIGHT POSITION BY PATIENT .....	8
RECLINING BY CAREGIVER .....	8
RETURNING TO UPRIGHT POSITION BY CAREGIVER .....	8
TRENDELENBURG (SHOCK) POSITION .....	8
ACTIVATING TRENDELENBURG POSITION .....	8
BRINGING THE RECLINER OUT OF TRENDELENBURG POSITION .....	8
FOOTPLATE OPERATION .....	9
UNIVERSAL HEADREST OPERATION .....	9
OPTIONAL ACCESSORIES .....	10
OPTIONAL SIDE TABLE .....	10
OPTIONAL SIDE TABLE OPERATION .....	10
OPTIONAL IV POLE MOUNT .....	10
CARE AND MAINTENANCE .....	11
EVERY THREE MONTHS .....	11
UPHOLSTERY MAINTENANCE AND STAIN REMOVAL .....	11
PERMABLOK3® CARE AND CLEANING GUIDE — ADVANCED VINYL PROTECTION .....	11
CDC (CENTERS FOR DISEASE CONTROL) RECOMMENDATIONS .....	12
CE CERTIFICATION .....	13
TEST PARAMETERS .....	14
TECHNICAL SPECIFICATIONS .....	14
ACCESSORIES .....	14
LIMITED WARRANTY .....	15

## **INTRODUCTION**

This manual contains assembly, operation, and maintenance instructions for the following Lumex Recliner models:

- a) FR597G(COLOR) Ortho-Biotic II Recliner with Wooden Arm Caps
- b) FR597P(COLOR) Ortho-Biotic II Recliner with Fully Upholstered Arms

Read the entire manual carefully before using your recliner, and refer to it during use if you have questions. If you have further questions, call GF Health Products, Inc. / Lumex Technical Support at 770.368.4700.

## **INTENDED USE**

The Lumex Ortho-Biotic II Recliner Series FR597 is intended to make the care, treatment and recovery of patients easier and more comfortable. Lumex Healthcare Seating is used in a wide range of healthcare applications including Patient Room, Same Day Surgery, Post-Anesthesia Recovery, Oncology / IV Therapy, Dialysis and Patient Transport. Lumex Healthcare Seating is ideal for use in hospitals, clinics, surgery centers, and rehabilitation centers.

Lumex Ortho-Biotic II Recliner Series FR597 supports patient weights up to 350 lb (159 kg) when **EVENLY DISTRIBUTED**.

## **IMPORTANT SAFETY PRECAUTIONS—READ BEFORE USE**

The safety statements presented in this chapter refer to the basic safety information that the FR597 user must pay attention to and abide by. There are additional safety statements in other chapters or sections, which may be the same as or similar to the following, or specific to the operations. Note the following special statements, used throughout this manual, and their significance:

- ⚠ WARNING:** Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in death or serious personal injury.
- ⚠ CAUTION:** Indicates a potential hazard or unsafe practice that, if not avoided, could result in minor or moderate personal injury.
- ▲ NOTICE:** Indicates a potential hazard or unsafe practice that, if not avoided, could result in product or property damage.

***Info: Provides application recommendations or other useful information to ensure that you get the most from your product.***

## **WARNINGS**

- ⚠ WARNING:** Read this entire manual before assembly or operation.
- ⚠ WARNING:** Periodically inspect all parts and replace as needed.
- ⚠ WARNING:** Do not use near an open flame, as the chair could be a combustion source, resulting in fire, property damage, and severe personal injury.
- ⚠ WARNING:** Service and repair of the Lumex FR597 Ortho-Biotic II Recliner must be performed by an authorized Lumex distributor. GF Health Products, Inc. is not responsible for any consequence resulting from any unauthorized service or repair.

- ⚠ WARNING: This product has a maximum weight capacity of 350 lb (159 kg), EVENLY DISTRIBUTED.**
- ⚠ WARNING: Casters must be locked at all times, except during transport.**
- ⚠ WARNING: Unauthorized modification of your recliner or the use of non-Lumex replacement parts may change the structure of the recliner and could create a hazardous condition, which may result in serious injury and will void the warranty.**
- ⚠ WARNING: Notice for California Customers- California Proposition 65 WARNING: This product contains a chemical known to the State of California to cause cancer and reproductive or developmental harm.**
- ⚠ WARNING: GF Health Products, Inc. specifically disclaims responsibility for any bodily injury or property damage which may occur during any use which does not comply with federal, state or local laws or ordinances.**

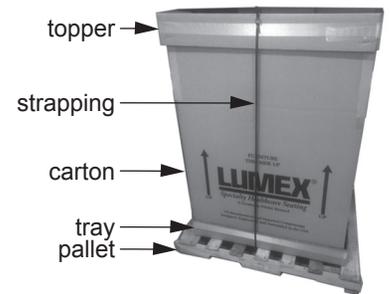
## UNPACKING AND ASSEMBLY

1. The Lumex Ortho-Biotic II Recliner is delivered in a three-piece single shipping carton strapped to a pallet. Upon delivery, ensure all cartons are present. Note any shortages on the delivery receipt.
2. Check for any obvious damage to the carton or contents. If damage is evident, immediately notify the carrier, your GF authorized distributor, and / or GF Health Products, Inc. Note ANY damage to the cartons.

***Info: A freight claim CANNOT BE MADE once the recliners are signed for as being received in good condition. Note any damage to the cartons on the delivery receipt, and call GF immediately if there is any damage to the product.***

### **PACKAGING**

- The Lumex Ortho-Biotic II Recliner is packaged in a unique three-piece lift-off carton that eliminates the need to lift the recliner out of the box from the top.
- The recliner base is placed onto a corrugated carton shipping tray. There are four foam blocks placed in each corner of the shipping tray to protect the casters during shipment.
- For shipment, the recliner is covered with a carton as well as a topper for protection. The topper, carton and tray are strapped to a pallet for shipment, as shown at right.



**Three-Piece Lift-Off Shipping Carton**

### **UNPACKING THE RECLINER**

1. Cut the plastic strapping, shown at above right, from the pallet and shipping carton and discard.
2. Remove the topper and carefully lift the carton off of the bottom tray and recliner and discard.
3. Unlock casters. Each caster is shipped in the locked position (See photo below, where casters are shown in unlocked position).

***Info: With the recliner still on the pallet, use your foot to fold one of the tray sides down so that it lies flat and the recliner can be rolled over it off of the pallet. Or, with assistance, lift recliner from the tray and place it on the floor.***

4. The recliner back and seat areas are covered in plastic to protect the recliner from dirt and dust during shipment. Remove all protective plastic and discard.
5. Your recliner is now ready for use.

***Info: Upholstery cleaning instructions are securely fastened to the push bar of each recliner.***



**FR597G Model Shown**

# LUMEX FR597 ORTHO-BIOTIC II RECLINER DESCRIPTION AND FEATURES



**FR597G Model Shown**

## OPERATION

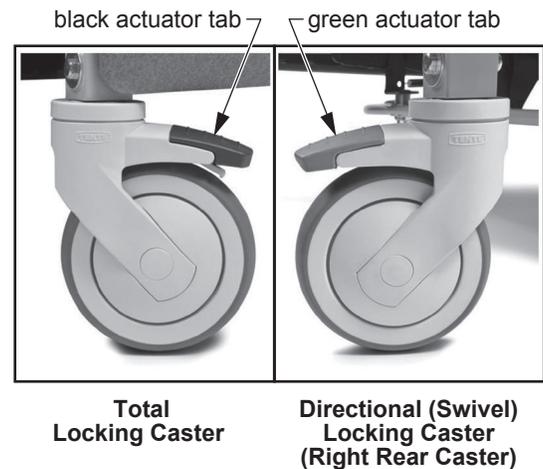
### **TENTE® CASTERS**

**⚠ WARNING: Casters must be locked at all times, except during transport.**

The Lumex Ortho-Biotic II Recliner features the latest design, all-plastic casters from TENTE. Specifically designed for use in healthcare environments, these casters are easier to clean, easier to move, and tolerate a wide array of cleaners and chemicals. Each caster is made from high-grade synthetic materials and features a double-ball-bearing swivel head. The wheel center is made of polypropylene and the tire tread of TENTEprene (thermoplastic rubber). The gray non-marking tires feature precision ball bearings.

**Locking casters:** Each Lumex Ortho-Biotic II Recliner features three total locking casters, identified by black actuator tabs, that lock both the wheel and the swivel. To activate the total lock, simply press down on the BLACK actuator tab until it locks. To release the total lock, press on the raised portion of the actuator tab until the lever is back in the normal operating position.

**Directional (swivel) caster:** The fourth caster, located on the right rear position of the recliner, is a directional (swivel) locking caster only. Identified by a green actuator tab, the directional lock caster will lock in one of two 180° positions relative to the frame (forward and backward) and allows the recliner to track straight when pushed. To activate the directional lock, simply press down on the GREEN actuator tab until it locks — you may need to move the recliner slightly until the caster locks in a straight line with the recliner frame. To release the directional lock, press on the raised portion of the actuator tab until the lever is back in the normal operating position.



### **RECLINER OPERATION**

The Lumex Ortho-Biotic II Recliner Series FR597 features a unitized recliner mechanism that allows independent adjustment of the legrest and back for patient comfort. The easy-access Trendelenburg (Shock) Position pedal on the RIGHT SIDE of the recliner allows quick activation by the caregiver.

***Info: Trendelenburg (Shock) position can only be activated by a caregiver; Trendelenburg Position CANNOT be activated by a patient while in the recliner.***

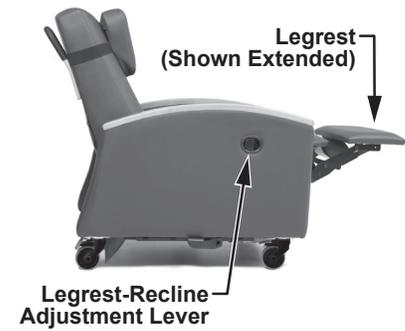
## **LEGREST OPERATION**

### **Extending Legrest**

To activate the legrest, pull the Legrest-Recline Adjustment Lever (located on the right side of the recliner) rearward — the legrest will extend out from the recliner.

### **Returning Legrest to Stored Position**

To return the legrest to the stored position, press downward on the legrest until the legrest locks into place and is flush with the front of the recliner.



**FR597G Model Shown Upright with Legrest Extended**

## **RECLINE OPERATION**

### **Reclining by Patient**

**Patient:** Extend the Legrest as explained above. Pull the Legrest-Recline Lever rearward and push backward against the recliner back until the desired back angle is achieved.

### **Returning to Upright Position by Patient**

**Patient:** Pull back on the Legrest-Recline Lever and sit up. The back will follow you up and return to the upright position.

### **Reclining by Caregiver**

**Caregiver:** Standing on the right side of the recliner, pull the Legrest-Recline Lever rearward and at the same time, push downward on the recliner back until the desired back angle is achieved.

### **Returning to Upright Position by Caregiver**

**Caregiver:** Pull back on the Legrest-Recline Lever and have the patient sit up slightly. The back will follow the patient up and return to the upright position.



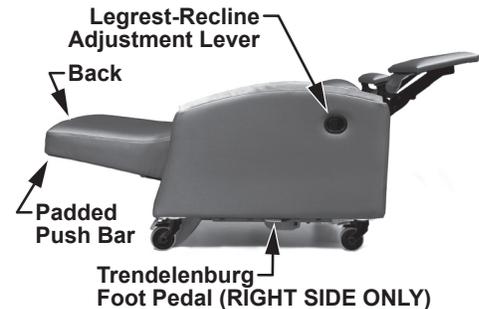
**FR597G Model Shown Fully Reclined**

## **TRENDELENBURG (SHOCK) POSITION**

**Info:** Trendelenburg (Shock) position can **ONLY** be activated by a caregiver; Trendelenburg Position **CANNOT** be activated by a patient while sitting in the recliner.

### **Activating Trendelenburg Position**

**Caregiver:** While standing on the **RIGHT SIDE** of the recliner, pull the Legrest-Recline Adjustment Lever outward and push downward on the recliner back until the recliner is in the **FULL RECLINE POSITION**. Step downward on the Trendelenburg Foot Pedal and push downward on the recliner back until the recliner achieves Trendelenburg Position.



**FR597G Model Shown in Trendelenburg (Shock) Position**

### **Bringing the Recliner out of Trendelenburg Position**

**With assistance:** step downward on the Trendelenburg Foot Pedal. While holding down the Trendelenburg Pedal, with an assistant standing behind the recliner, have the assistant grasp the Padded Push Bar on the recliner back and lift the back up until it reaches the reclined position. Release the Trendelenburg Foot Pedal. Pull the Legrest-Recline Adjustment Lever outward to return the back to the fully upright position.

## **FOOTPLATE OPERATION**

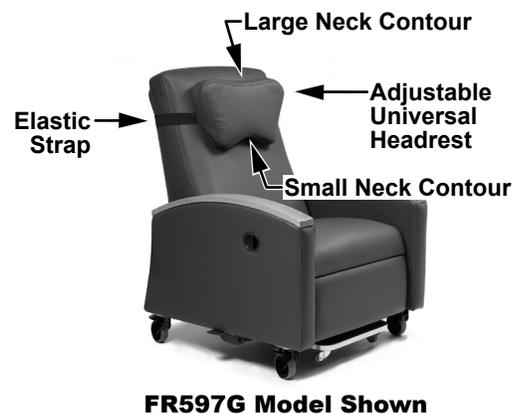
The Lumex Ortho-Biotic II Recliner features a self-storing footplate for patient comfort and convenience during patient transport. The footplate is easily extended when needed and can be stored safely out of the way when not in use. To operate the footplate, pull the footplate out from underneath the recliner until fully extended. The patient can now rest their feet on the footplate while being transported. To return the footplate to the stored position, push the footplate back underneath the recliner until it stops and is safely stored under the recliner.



## **UNIVERSAL HEADREST OPERATION**

The Lumex Universal Headrest is standard with the Lumex Ortho-Biotic II Recliner. The Universal Headrest has been designed to enhance the comfort and head support of the patient when using the recliner.

- The Universal Headrest is installed and adjusted by utilizing two hook and loop straps. Place the headrest on the back of the recliner and pull the two elastic straps until the straps are taut. Secure the pillow in position by pressing the hook and loop sections of the elastic straps together.
- Once the patient is positioned in the recliner, adjust the position of the headrest under the patient's head and / or neck where it offers the most support and comfort.
- The Universal Headrest features a unique shape and contour for maximizing patient comfort. The pillow has two different neck contours; one small, one large. Depending on the patient's size and needs, either side can be used under the patient's head.
- The Universal Headrest unique shape features an angled design that offers the patient a different level of support depending on whether the small contour or large contour is placed under the patient's head. For more head support, place the larger side of the pillow toward the top of the recliner. For less head support, reverse the pillow and place the smaller side toward the top of the recliner. Adjust the Headrest position under the patient's head for maximum comfort and support.



## **OPTIONAL ACCESSORIES**

The Lumex Ortho-Biotic II Recliner is available with several Factory Installed Optional Accessories.

### **Optional Side Table**

An Optional Side Table is available for storage of prep materials or patient items.

Order Item FR597GTBLMNT,  
Optional Side Table.

### **Optional Side Table Operation**

**Raising Side Table:** Raise the side table all the way up and slide in toward the armrest until tabs engage slots in mounting bracket. Press down lightly on table to ensure locking tabs are engaged.

**Lowering Side Table:** Lift the side table up slightly until tabs disengage slots and pull table away from armrest, then lower side table to self-storing position.

### **Optional IV Pole Mount**

An optional IV Pole Mount (Bracket) and IV Pole are available for IV Therapy procedures.

IV Pole Mount: Order Item FR597GIVMNT, Optional IV Pole Mount.

The IV Pole is not included with the Factory Installed IV Pole Mount and must be ordered separately.  
Order Item 2101, IV Pole.



**FR597G Model Shown**



**FR597G Model Shown**

## CARE AND MAINTENANCE

**⚠ WARNING: Inspect all components every three months and replace as needed.**

### **EVERY THREE MONTHS**

- Check and clean casters.
- Tighten bolts in each caster plate to ensure casters are secured tightly to frame.
- Check caster brakes.
- Check and clean legrest recline lever.
- Check recliner mechanism for operation in all positions, including Trendelenburg Position, with assistant seated in recliner.
- Wooden armrest caps are finished in a water-based urethane. To clean, wipe with a mild surface cleaner. Armrest caps should be disinfected with a bleach-based wipe.
- If optional side table and / or optional IV pole are installed, check all mounting screws for tightness.

### **UPHOLSTERY MAINTENANCE AND STAIN REMOVAL**

- Ordinary dirt: wash with warm water and a mild soap or detergent.
  - Stubborn dirt: using a soft bristle brush, wash with warm water and a mild soap or detergent.
  - Ground-in dirt: scrub with powdered cleanser or similar detergent.
  - Chewing gum: scrape carefully; remove with kerosene or naphtha.
  - Nail polish and remover: Blot immediately to prevent damage.
  - Ball point pen: blot immediately with a white cloth dampened in water or mineral oil.
  - Paint, shoe polish, heel marks: remove immediately! Use a white cloth dampened in kerosene, naphtha or turpentine. Do not use paint remover or liquid brush cleaners.
  - Tars, asphalt, creosote: remove to prevent staining. Clean area with kerosene or naphtha.
- ⚠ WARNING: When using kerosene or naphtha, do so in a well ventilated area and keep away from fire, flame, and recliner occupant.**
- Waxing and refinishing: improves wearability. Use any quality paste wax.
  - A diluted solution of 10% (or less) of bleach or Clorox may be used when cleaning this recliner.

### **PERMABLOK3® Care and Cleaning Guide — Advanced Vinyl Protection**

- Step 1 (eye shadow, mascara, grease, black felt tip pen, crayon, chocolate, suntan lotion, hair and body oils): remove excess spill with a damp cloth. Clean with a 1:1 mix of Ivory® liquid soap and water. Next, rinse with clean water and dry.
- Step 2 (red lipstick): use a straight application of concentrated cleaners such as Formula 409® or Fantastik® spray cleaner. Wipe with a clean cloth, rinse with water, and dry.
- Step 3 (blood, urine, feces, oil base paint, tar, and asphalt): use a 1:1 mix of ammonia and water, or a 1:4 mix of bleach and water. Rinse with clean water and dry.
- Step 4 (all other tough stains): use a straight application of naphtha (lighter fluid). Rinse thoroughly with clean water and pat surface dry. If the stain persists, go to step 5.
- Step 5: use a 1:1 mix of isopropyl alcohol and water. If the stain persists, use straight alcohol. Rinse thoroughly with clean water and pat dry.

***Info: For cleaning that requires step 4 or 5, use a soft cotton cloth saturated with the cleaning material and rub the stain in circles 10 times. Pat dry with another soft cotton cloth and check the results.***

The information published in this care guide refers to the performance of PERMABLOK3 products in specific tests conducted under laboratory conditions. Results may vary under actual conditions. This information is not a guarantee and does not relieve the user from the responsibility of the proper and safe use of the product and all cleaning agents. The use of certain agents can be harmful to the surface appearance and lifespan of vinyl. Spradling, its agents, and assigns assume no responsibility resulting from the use of such cleaning agents to the vinyl.

Check compatibility when using this product in combination with painted or varnished surfaces.

PERMABLOK3 is a registered trademark of Spradling Holdings, Inc.

Ivory is a registered trademark of Procter & Gamble.

Formula 409 is a registered trademark of The Clorox Company.

Fantastik is a registered trademark of S.C. Johnson & Son, Inc.

Spradling International is not sponsored by, affiliated with, or endorsed by such trademark owners.

### **CDC (CENTERS FOR DISEASE CONTROL) RECOMMENDATIONS CLEANING AND DISINFECTING STRATEGIES FOR ENVIRONMENTAL SURFACES IN PATIENT-CARE AREAS FOR VINYL UPHOLSTERY, WALL COVERINGS AND FLOORING**

- Select EPA-registered disinfectants, if available, and use them in accordance with the manufacturer's instructions.
- Do not use high-level disinfectants / liquid chemical sterilants for disinfection of either noncritical instruments and devices or any environmental surfaces; such use is counter to label instructions for these toxic chemicals.
- Follow manufacturers' instructions for cleaning and maintaining noncritical medical equipment.
- In the absence of a manufacturer's cleaning instructions, follow certain procedures:
  - Clean noncritical medical equipment surfaces with a detergent / disinfectant.
  - Do not use alcohol to disinfect large environmental surfaces.
  - Use barrier protective coverings as appropriate for noncritical surfaces that are:
    - Touched frequently with gloved hands during the delivery of patient care.
    - Likely to become contaminated with blood or body substances.
    - Difficult to clean (e.g., computer keyboards).
- Keep housekeeping surfaces (e.g., floors, walls, tabletops) visibly clean on a regular basis and clean up spills promptly.
- Use a one-step process and an EPA-registered hospital detergent / disinfectant designed for general housekeeping purposes in patient-care areas where:
  - Uncertainty exists as to the nature of the soil on the surfaces (whether it is blood or body fluid or just normal dust or dirt).

- Uncertainty exists regarding the presence of multi drug resistant organisms on such surfaces.
- Detergent and water are adequate for cleaning surfaces in nonpatient-care areas (e.g., administrative offices). Clean and disinfect high-touch surfaces on a more frequent schedule than minimal-touch housekeeping surfaces. Clean walls, blinds, and window curtains in patient-care areas when they are visibly dusty or soiled.
- Do not perform disinfectant fogging in patient-care areas.
- Avoid large-surface cleaning methods that produce mists or aerosols, or disperse dust in patient-care areas.
- Follow proper procedures for effective uses of mops, cloths, and solutions.
  - Prepare cleaning solutions daily or as needed, and replace with fresh solution frequently according to facility policies and procedures.
  - Change the mop head at the beginning of each day and also as required by facility policy, or after cleaning up large spills of blood or other body substances.
  - Clean mops and cloths after use and allow to dry before reuse; or use single-use, disposable mop heads and cloths.
- When performing low- or intermediate-level disinfection of environmental surfaces in nurseries and neonatal units, avoid unnecessary exposure of neonates to disinfectant residues on these surfaces by using EPA-registered germicides in accordance with manufacturers' instructions and safety advisories.

## CE CERTIFICATION

 **GF Health Products, Inc.**  
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 Tel: 770.368.4700 Web: [www.grahamfield.com](http://www.grahamfield.com)

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## TEST PARAMETERS

California Technical Bulletin CA TB133 Flammability Test
ANSI / BIFMA X5.4-2013 Sections 11, 12, 14, and 18

## TECHNICAL SPECIFICATIONS

Specification	Model FR597		
Overall Height	45.5"	115.6 cm	
Overall Width	33"	83.8 cm	
Width Between Arms	24"	61 cm	
Arm Height from Floor	26.75"	68 cm	
Arm Height from Seat	Front Section	6"	15.2 cm
	Mid Section	7.75"	19.7 cm
	Rear Section	8.5"	21.6 cm
Overall Depth	Fully Upright	36.5"	92.7 cm
	Fully Reclined	64"	162.6 cm
	Trendelenburg Position	74"	188 cm
Back Angle	Fully Upright	120°	
	With Legrest Extended	139°	
	Fully Reclined	180°	
Back Height above Seat	31"	78.4 cm	
Seat Height	21"	53.3 cm	
Seat Width	23"	58.4 cm	
Seat Depth	20.5"	52.1 cm	
Recliner Weight	200 lb	91 kg	
Recliner Shipping Weight	240 lb	109 kg	
Maximum Weight Capacity, <b>EVENLY DISTRIBUTED</b>	350 lb	159 kg	

For complete technical specifications, call the GF Health Products, Inc. Technical Support Group at 770.368.4700.

## ACCESSORIES

For your convenience, GF Health Products, Inc. offers the following accessories that may be purchased from your Lumex Distributor.

Item	Description
FR597GTBLMNT	Optional Side Table
FR597GIVMNT	Optional IV Pole Mount
2101	IV Pole

# LIMITED WARRANTY

## SCOPE OF WARRANTY

GF Health Products, Inc. ("GF") warrants to the original purchaser only that it will replace or repair components, at GF's sole discretion, that are defective in material or workmanship under normal use and service. All warranties are conditioned upon the proper use of the products strictly in accordance with good commercial practice and applicable GF instructions and manuals, including proper use and maintenance. To the extent that a component is warranted by a third party, GF conveys all of its rights under that warranty to the original purchaser, to the extent permitted. This limited warranty shall only apply to defects that are reported to GF's customer service team within the applicable warranty period and which, upon examination by GF or its authorized representative, prove to be a warranty item. This limited warranty is not transferable.

The warranted components and time period are set forth below:

- Frame: ..... three years
- Mechanical components: ..... three years
- Upholstered components: ..... one year
- Tente® casters: ..... one year

The applicable warranty period shall commence from date of shipment to the original customer, unless there is an expiration date on the component in which case the warranty shall expire on the earlier of warranty period or the expiration date.

## OBTAINING WARRANTY SERVICE

A GF Customer Service Representative must authorize warranty service. Please contact the GF Customer Service department by calling 770.368.4700, sending a fax request to 770.368.2386 or by e-mailing a request to cs@grahamfield.com. Specific directions will be provided by the Customer Service Representative. Failure to abide by the specific directions will result in denial of the warranty claim.

## EXCLUSIONS

The warranty does not cover and GF shall not be liable for the following:

- 1) Defects, damage, or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- 2) Products which are not installed, used, or properly cleaned and maintained as required in the official manual for the applicable product;
- 3) Products considered to be of a non-durable nature including, but not limited to: casters, filters, fuses, gaskets, lubricants, and charts;
- 4) Accessories or parts not provided by GF;
- 5) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing, in advance, by GF;
- 6) Any labor or shipping charges incurred in the replacement part installation or repair;
- 7) Costs and expenses of regular maintenance and cleaning; and
- 8) Representations and warranties made by any person or entity other than GF.

## ENTIRE WARRANTY, EXCLUSIVE REMEDY AND CONSEQUENTIAL DAMAGES DISCLAIMER

THIS WARRANTY IS GF'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. GF MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF ANY MODEL OR SAMPLE WAS SHOWN TO THE CUSTOMER, SUCH MODEL OR SAMPLE WAS USED MERELY TO ILLUSTRATE THE GENERAL TYPE AND QUALITY OF THE PRODUCT AND NOT TO REPRESENT THAT THE PRODUCT WOULD NECESSARILY CONFORM TO THE MODEL OR SAMPLE IN ALL RESPECTS. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PARTS. GF SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO: DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER, OR EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS.

The warranties contained herein contain all the representations and warranties with respect to the subject matter of this document, and supersede all prior negotiations, agreements and understandings with respect thereto.

The recipient of this document hereby acknowledges and represents that it has not relied on any representation, assertion, guarantee, warranty, collateral contract or other assurance, except those set out in this document.

For additional information on this product or this warranty, please contact a GF Customer Service Representative.

## NOTES:

- 1) Additional terms and conditions may apply.
- 2) Freight claims must be notated on the appropriate shipping documents and must be made with immediacy. International, federal and state regulations govern specific requirements for freight claims. Failure to abide by those regulations may result in a denial of the freight claim. GF will assist you in filing the freight claim.
- 3) Claims for any short shipment must be made within three (3) days of the invoice date.



1.770.368.4700

Information contained herein is subject to change.

The most current and complete product information can be found on our website.

[www.grahamfield.com](http://www.grahamfield.com)

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